

Curriculum Vitae

RESHMI DAS

Personal Information

- **Father's Name:** Madhusudan Das
 - **Date of Birth:** 03/05/1994
 - **Nationality:** Indian
 - **Address:** 73, Sabujayan Abason, Ramchandrapur, Kabardanga More, P.S.- Haridevpur, Kolkata- 700104
 - **Contact Number:** 8961153246, 9007943052
 - **Email ID:** dasreshmi2021@gmail.com
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Experience

PROJECT ASSOCIATE (01/2021-09/2024)

Intelligent Image Management Pvt. Ltd (IIMI)

- Worked under US Mortgage Process and Title Policy Process
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CUSTOMER BACKEND SUPPORT (07/2017-08/2019)

Tech Mahindra Limited

- Resolved Backend Customer Complaints
 - Handled Backend Service Requests
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DATA MINING AND RESEARCH (12/2016-07/2017)

Kankei Relationship Marketing Pvt. Ltd.

- Data mining and Data Researcher for Tiger Pug Project
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TEAM CAPTAIN (06/2016-12/2016)

Kankei Relationship Marketing Pvt. Ltd.

- Team Handling
 - Sharing feedback with team members
 - Making team reports
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CUSTOMER CARE EXECUTIVE (07/2015-06/2016)

Kankei Relationship Marketing Pvt. Ltd.

SKILLS

- Basic Computer knowledge about Microsoft Office Word and Excel
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EDUCATION

Calcutta University, Kolkata, WB, 01/2015

- **B. Sc. in Environmental Science Honours (Graduate)**
 - **GPA: 55%**
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West Bengal Council of Higher Secondary Education (06/2012)

- **H.S. GPA: 50%**
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West Bengal Board of Secondary Education (05/2010)

- Madhyamik GPA: 52.7%
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DISCLAIMER

I do hereby declare that all the information furnished above is true to the best of my knowledge and belief.
