

Kotteswaran *Senior QA consultant*

✉ kotteswaran643@gmail.com

☎ 7825973376

PROFILE

Quality-focused QA professional with 4+ years of hands-on experience in software testing, dedicated to delivering flawless applications through strategic testing methodologies. Skilled in analyzing customer requirements, enhancing software reliability, and optimizing testing workflows. Passionate about driving innovation and ensuring seamless user experiences through robust quality assurance practices.

SKILLS

- Core Java
- Mobile Testing
- Jenkins
- Datadriven
- Postman API
- Maven
- Rest Assured
- JMeter
- GIT
- Agile
- Jira
- Python
- Selenium WebDriver
- Azure
- Cucumber

CORE COMPETENCIES

- Skilled in designing, preparing, and executing test scenarios, test cases, and test data to ensure robust application functionality.
- Expertise in reviewing and analyzing user stories, product backlog, and use case documents to derive comprehensive test cases.
- Proficient in developing automation tests using Cucumber with JUnit, creating well-structured feature files and step definitions.
- Expertise in implementing Page Object Model (POM) design patterns, writing efficient and maintainable Javabased automation scripts.
- Hands-on experience in Selenium WebDriver automation across multiple browsers and platforms.
- Utilized Maven for streamlined execution, dependency management, and automation framework setup.
- Conducted manual functional testing across various web-based applications, ensuring smooth user experience.
- Proficient in manual mobile testing, validating application functionality across multiple devices and OS platforms.
- Experienced in API testing, developing and executing test cases using Postman and validating RESTful web services.

- Conducted performance and load testing using JMeter, ensuring application scalability and responsiveness.
- Strong knowledge of SQL queries, performing backend data validation and integrity checks.
- Hands-on experience with Azure DevOps, contributing to CI/CD pipelines, managing test plans, and integrating automation workflows.
- Skilled in bug tracking and defect management using JIRA, ensuring timely identification, reporting, and resolution of issues.
- Knowledgeable in Python, leveraging its scripting capabilities for automation and testing enhancements.
- Actively participated in Agile ceremonies such as sprint planning, daily stand-ups, sprint reviews, and retrospectives to drive continuous improvement.

PROFESSIONAL EXPERIENCE

QWay Technologies, Senior QA Consultant

May 2021 – present

PROJECTS

Project: TheBizio

Description: TheBizio's mission is to create technology that helps people and businesses work, play, and communicate more effectively. It is a cloud-based productivity platform that includes apps like Microsoft 365 Teams, Word, Excel, PowerPoint, Outlook, and OneDrive, Meta (Facebook) with same functionality in different UI. These Products are available on PCs, Macs and phones (iOS, Android). TheBizio offers free web and mobile apps, but you can also upgrade to a premium plan for more apps, storage, and features.

Responsibilities:

- Analyzed functional and technical specifications to define test plans, strategies, and scope.
- Defined test scope, objectives, and deliverables in collaboration with stakeholders.
- Performed UI and usability testing to ensure a seamless customer experience.
- Developed automated test scripts using Selenium WebDriver with TestNG.
- Tested RESTful APIs using Postman, verifying endpoint responses, status codes, and payload accuracy.
- Conducted SQL queries to validate database integrity, transactions, and backend workflows.
- Logged and tracked defects using JIRA, ensuring timely resolution through collaboration with developers.
- Integrated automated tests into Jenkins for continuous testing and deployment pipelines.
- Worked in an Agile environment, actively participating in sprint planning, stand-up meetings, and retrospectives.
- Maintained comprehensive documentation of test cases, test scripts, and testing processes.
- Coordinating with Development and Business team for Defect resolution
- Collected, analyzed, and presented quality metrics to assess testing effectiveness and identify areas for enhancement.

Project: Citizens

Description:The Citizen Services Management System is a government initiative aimed at providing a unified digital platform for citizens to access various public services online. This includes applying for certificates (birth, death, caste, income), paying property taxes, lodging grievances, and tracking service status. The system is designed to reduce manual processes and bring transparency, efficiency, and accountability into public service delivery.

Responsibilities:

- Understood business requirements thoroughly.
- Prepared test scenarios, test cases, and test data.
- Executed test cases and managed test data effectively. •Managed defects throughout the testing process.
- Contributed to project planning, ensuring task completion on a daily, weekly, and sprint basis.
- Conducted functional testing to ensure successful implementation of modified changes into production.
- Performed manual testing on mobile web applications to ensure functionality, usability, and responsiveness across different devices and browsers.
- Collaborated with the development team to troubleshoot and resolve issues.
- Experience of testing with in an agile environment, adapting quickly to changing situations.
- Experience working with JIRA or similar scrum, bug and project tracking tools.
- Reviewing the test cases based on Requirements.

STRENGTHS

- **Attention to Detail:** Thoroughly examine software components, ensuring comprehensive testing coverage for quality assurance.
- **Critical Thinking:** Apply analytical skills to identify and resolve complex issues, ensuring the development of effective testing strategies.
- **Problem-Solving:** Proficient in diagnosing bugs, defects, and issues within software, providing innovative solutions to enhance product functionality.

EDUCATION

B.com

Thiruthangal Nadar College

2018 – 2021